This is why: James' story

With CST, we'll make medication orders safer

James is in his 60s and loves his job as a delivery driver. He makes it his mission to put a smile on the face of every person he meets. Until he was diagnosed with coronary heart disease, James hadn't taken a sick day in 12 years.

James recently had successful heart surgery. While he was recovering in the hospital, his doctor completed a handwritten medication order. There was a transcription error and James suffered an adverse reaction from the wrong medication.

He needed to spend several more days in the hospital recovering from what could have been a preventable error.

With CST, providers* will enter their orders electronically rather than writing them on paper and having them transcribed. Computerized provider order entry (CPOE) has been proven to reduce medication errors by more than 50 per cent.

James is a fictional character but his story is a composite based on true events.

Patient Safety First: Reduce errors and adverse events